

Announcement for software development companies

Samlink will make a DNS-change for “ws.samlink.fi” Web Services-connection on Tuesday 23rd of February 2021. The IP-address of this service will be changed to new one.

Please, pay attention to this change both internally and externally, your co-operation partners and customers point of views in mind. It is essential to recognise all changes needed in data transfer software connection and firewall settings and configure settings, if necessary, in advance.

Service address and its present and new IP-addresses:

Service address	Present IP-address	New IP-address	Schedule for an external DNS-change
https://ws.samlink.fi/services/CorporateFileService	194.240.69.56	185.251.48.38	Tuesday 23 rd of February 2021, 08:00 o'clock.

Recommendation to use the Service Address instead of an IP-address

Our recommendation is to use the Service Address in all data transfer software connection- and firewall-settings instead of an IP-address. By this way it is possible to avoid complications being caused by changes in IP-addresses every now and then. DNS will resolve the new IP-address behind Service Address automatically after a change and by this way avoid typical problems in this kind of changes. Service Address is also possible to configure to settings in all cases beforehand.

Removal of present IP-address from production

Present IP-address will continue in production for some time. However, Samlink reserves a right to remove it from production in reasonable time (typically after few weeks from IP-change). It is therefore essential to make these required changes in data transfer software and/or firewall settings well in advance before DNS-change date to avoid complications in service traffic after DNS-change. This means that there is merely the Service Address set as a target address in data transfer software settings and allowed as a target address in firewall settings. An alternative, but less favorable option, is to use IP-address besides Service Address.

Problem solving instructions

Problems in data transfer connections after DNS-change? Please, follow this guideline below and make changes, if needed.

	Software connection settings		Firewall settings		Guide
	Service Address	IP-address	Service Address	IP-address	
Traffic does not work from data transfer program to target service right after DNS-change (Option 1)	Please, see the Service Address from table above.	N/A	N/A	194.240.69.56	Add Service Address to Firewall settings besides present IP-address. If Service Address is not allowed in Firewall settings, then add a new IP-address 185.251.48.38 without removing the present one.
Traffic does not work from data transfer program to target service right	N/A	194.240.69.56	Please, see the Service Address from table above.	N/A	Configure the present IP-address to Service Address in data transfer software connection settings. An alternative setting is to use the

after DNS-change (Option 2)					new IP-address 185.251.48.38 instead of Service Address.
Traffic does not work from data transfer program to target service after removal of a present IP-address from production	N/A	194.240.69.56	N/A	194.240.69.56	Add/configure Service Address to Firewall and data transfer software connection settings. If Service Address is not allowed in Firewall settings, then add a new IP-address 185.251.48.38 without removing the present one. Use the new IP in data transfer software settings too if Service Address is not allowed.

If this did not help to solve your problem, please contact Samlink Service Desk.

Support Service contact information:

- Phone numbers:
 - Savings Banks ja Oma Sb: 0100 4050 (1,17€/min+pvm)
 - Handelsbanken: 010 444 2545
 - POP Bank: 0100 4750 (1,17€/min+pvm)

- Email:
 - info@samlink.fi